Dynamics 365 Business Central for Nonprofits

mhance

At mhance, we are dedicated to empowering charities and Not-for-Profit organisations with cutting-edge Microsoft Dynamics software solutions. Our expertise lies in forging strong partnerships with entities in this sector, gaining deep insights into their distinctive requirements. Over the years, we have honed our approach to separately address the management of supporter relationships and financial necessities.

Leveraging Microsoft's innovative cloud technology, we have developed an all-encompassing solution tailored for the charity sector. Dynamics 365 Business Central, enhanced with built-in Copilot capabilities, sits at the core of this solution, supporting smarter, more efficient ways of working. Copilot streamlines everyday tasks such as data entry, financial processing, and reporting, allowing teams to focus more time on high-value activities. Together, Business Central and Copilot seamlessly integrate marketing, fundraising, volunteer coordination, financials, and reporting into one unified platform. This end-to-end, AI-powered solution is designed to streamline operations, enhance engagement, and foster growth across the entire organisation.

Why mhance?

mhance, awarded Microsoft's NonProfit Partner of the Year in 2023, is a leading provider of Microsoft Dynamics solutions specially designed for the Not-for-Profit sector. Our experience spans across collaborations with over 150 charitable organisations, including notable names like Oxfam Ireland, Christian Aid, Crohn's & Colitis UK, World Wildlife Fund UK, Concern Worldwide, Solent Mind, The Children's Society, and Médecins Sans Frontières. Our offerings have supported these organisations in enhancing their fundraising efforts, volunteer management, Gift Aid and VAT reclamation, cost tracking, purchase control, among other critical operations. With over two decades of dedication to the monprofit industry, we've gained profound insights into the specific challenges and hurdles these organisations encounter, equipping us with the expertise to deliver solutions that effectively address and solve these issues

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Understanding your financial requirements

Categorise financial transactions

The ability to connect transactions to each relevant activity helps charities to understand where and how money is being spent. With our Dynamics 365 Business Central for Nonprofits solution, all transactions can be tagged with various reporting categories dependent on your charity's specific requirements. This ensures that your data can be drilled into easily.

Unify with your existing products

We are finance people too and understand the preference of working in Microsoft Excel, part of the Microsoft Office (O365) suite. Our solution works in unison with O365 by providing functionality to easily export data into Excel, amend and publish back into Dynamics 365 Business Central for Nonprofits.

Business Central AI

Copilot is built into Dynamics 365 Business Central as standard, giving charities immediate access to powerful AI that enhances day-to-day operations. It helps staff work more efficiently by automating repetitive tasks, generating draft content, and offering intelligent suggestions based on real charity data, such as donor trends, funding cycles, or purchasing patterns. Whether it's preparing financial reports, drafting communications, reconciling transactions, or guiding users through complex processes, Copilot brings accessible, user-friendly AI into every part of the system. This empowers charity teams to save time, reduce administrative burden, and focus more on mission-driven activities.

Accurate reporting in real-time

Accurate and transparent reporting for nonprofits is key. Via the creation of high quality management reports, including full SORP reporting compliance, Dynamics 365 Business Central for Nonprofits gives you all the information you need instantly for decision-making, whether this be on a laptop, tablet or mobile device.

Control your purchases

Purchase control is important for any organisation, but for charities it is vital to ensure spending doesn't get out of hand. In Business Central, the Purchase Agent role plays a key part in managing this process, acting as the central point for raising, reviewing, and tracking purchase requests before they move into formal approval. Business Central can create workflows that include Purchase Agents at the right stages, alongside multiple steps of approval as required and OCR technology for reading incoming documents. Approvers and Purchase Agents don't even need direct access to the finance system; they can review and approve requests directly from an email, keeping the process simple, controlled, and fully auditable.

Automate Partial VAT recovery

Ensure your VAT is correctly accounted for through our Partial VAT module. Utilise the functionality within Dynamics 365 Business Central for Nonprofits, along with our expertise in assisting charities with complex Partial VAT rules. Save time and avoid operational delays with our effective solution to reclaim VAT correctly, without the need for any 3rd party software.

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